

How to Upgrade to an eBenefits Premium Account

STEP 1 - Visit the eBenefits Web site at www.ebenefits.va.gov and **Click LOG IN** to access the DS Logon Login page.

STEP 2 – Grant eBenefits Consent to Monitor by clicking the checkbox located in the bottom portion of the gray box.

STEP 3 – Below the DS Logon field you'll find four options related to you DS Logon account. Select **Upgrade To Premium Account**.

STEP 4 – Now, log in to start the upgrade process.

Note: You may be prompted to select the checkbox again before logging in.

STEP 5 – On the next screen, select the appropriate upgrade method.

Note: Even if you have a DFAS myPay account, this option is not always reliable and will cause unnecessary delay in the process. We recommend selecting “I have none of the above”.

STEP 6 – Before you can finalize your eBenefits Premium account, you'll need to verify your identify through “Remote Proofing.” Follow the on-screen prompts.

Note: “Remote Proofing” questions are used to verify your Identity. You will have two chances to answer the questions correctly. If you are unable to complete the “Remote Proofing” process, call the Veterans Benefits Administration (VBA) Support Center at 1-800-827-1000, Option 7, to discuss the best way to proceed.

If successful, you'll receive on-screen notification of “Activation Successful”. Congratulations you've created an eBenefits Premium Account.